

Microsoft Viva Topics

Connect people with knowledge and experts

Why Viva Topics?

Viva Topics automatically organises content and expertise across your organisation, making it easy for people to find information and put knowledge to work. Enable faster learning, connections, and innovation by making information easier to find. Viva Topics uses AI to connect, manage, and help protect your organisation's knowledge and expertise, delivering them across Microsoft 365 apps.

Viva Topics helps to address a key business issue in many companies — providing the information to users when they need it.

Viva Topics uses AI to automatically search for and identify topics in your organisation. It compiles information about them, such as a short description, people working on the topic, and sites, files, and pages that are related to it.



Identification

Turn content into knowledge

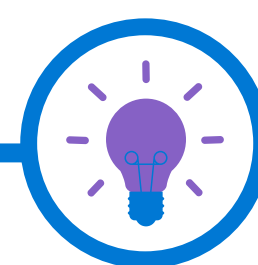
Use AI to reason over your organisation's data and automatically identify, process, and organise content.



Curation

Organise knowledge

Improve topics by combining AI and human expertise.



Discovery

Make knowledge easy to discover

Automatically display topic cards across Microsoft 365 apps to discover knowledge in the context of your work.

Turn content into knowledge

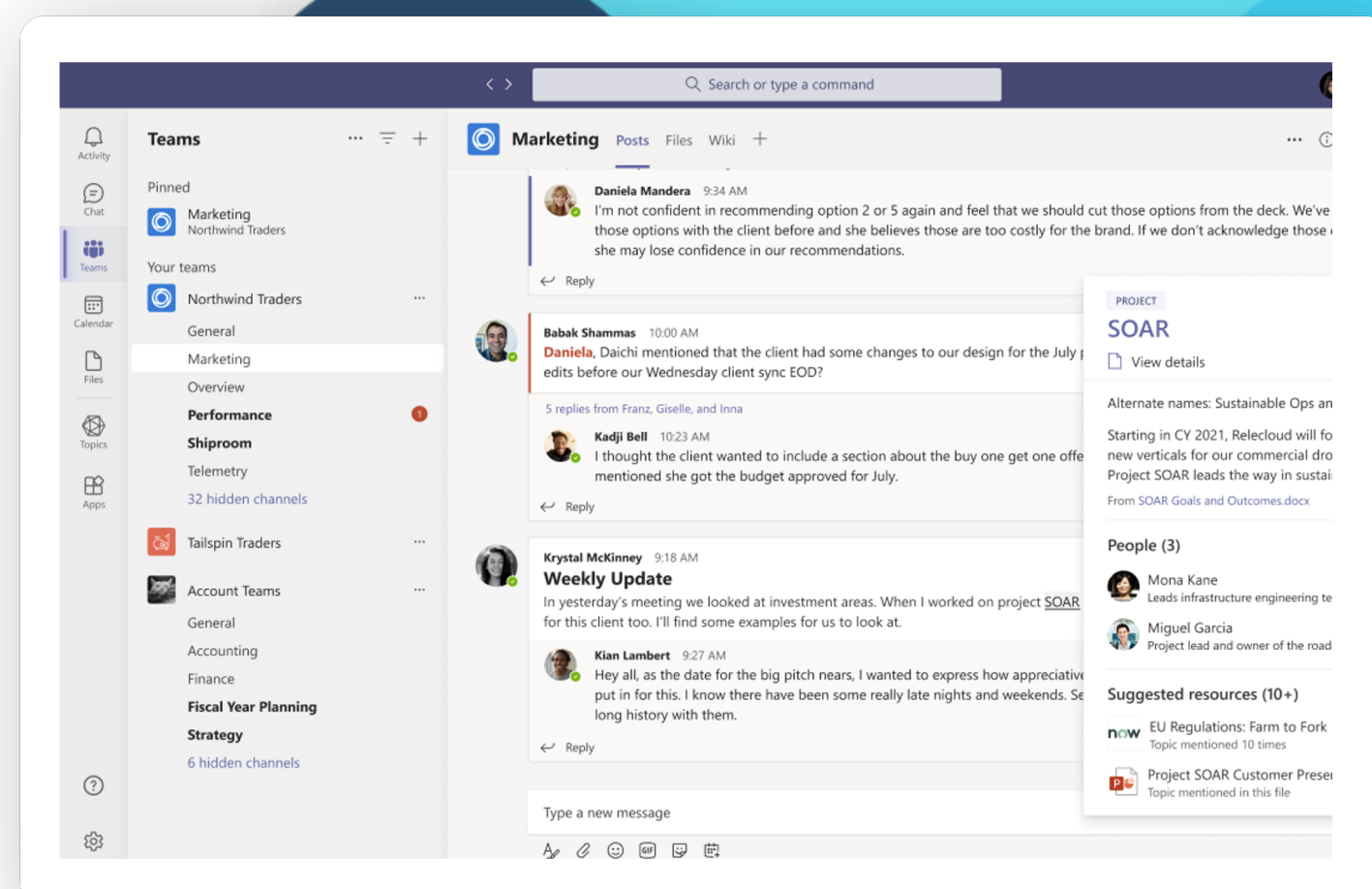
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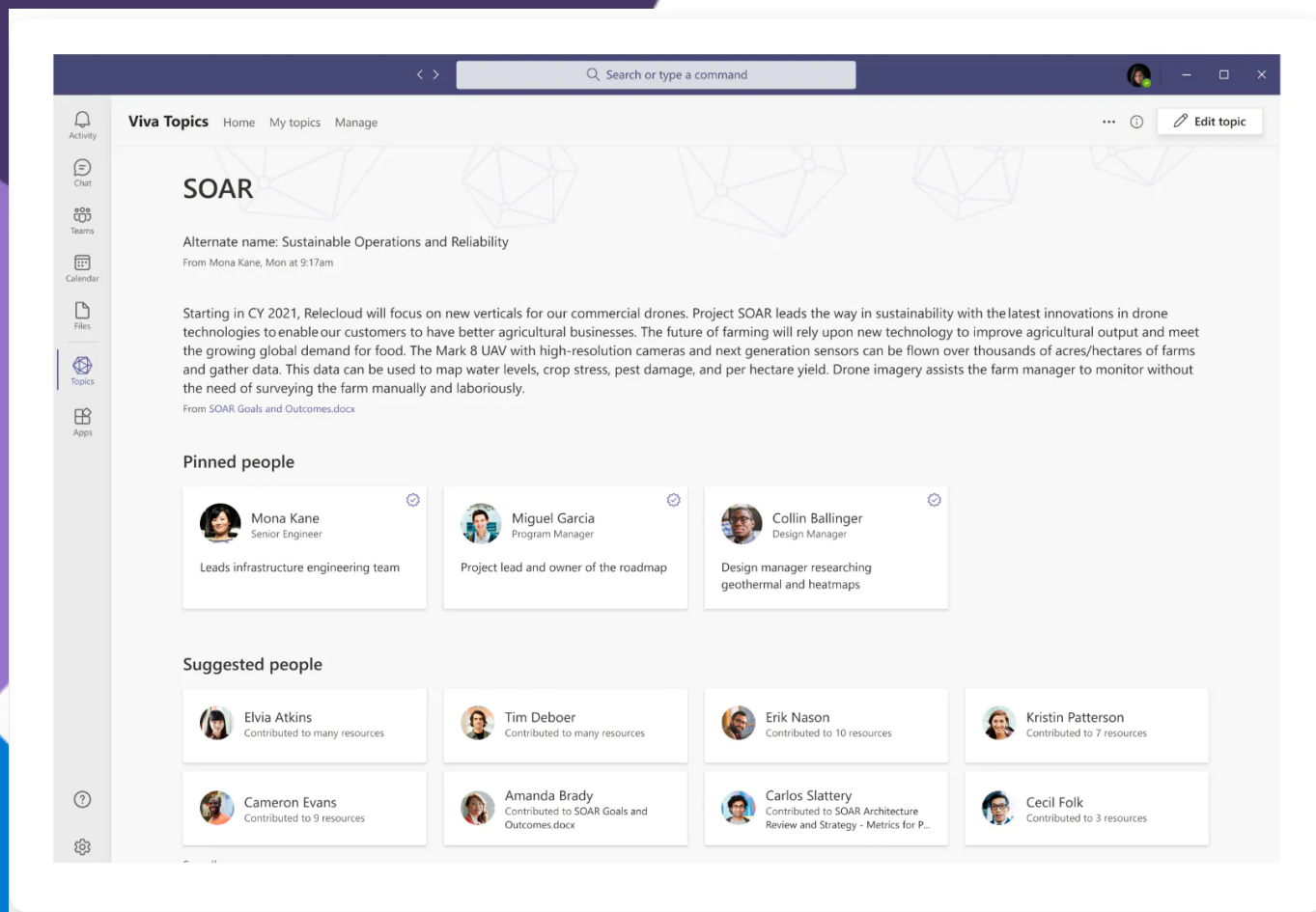
Automatically identify topics

Recognise common topics across content and conversations, organise information, and generate topic pages.

Find related topics

Discover and display complementary topics and expertise from different sources.





Organise knowledge

Automatically build topic pages

Create topic pages and topic cards using suggested definitions, related content, relevant conversations, and expertise.

Curate topics

Cultivate knowledge using your experts and AI to refine topic pages.

Make knowledge easy to discover

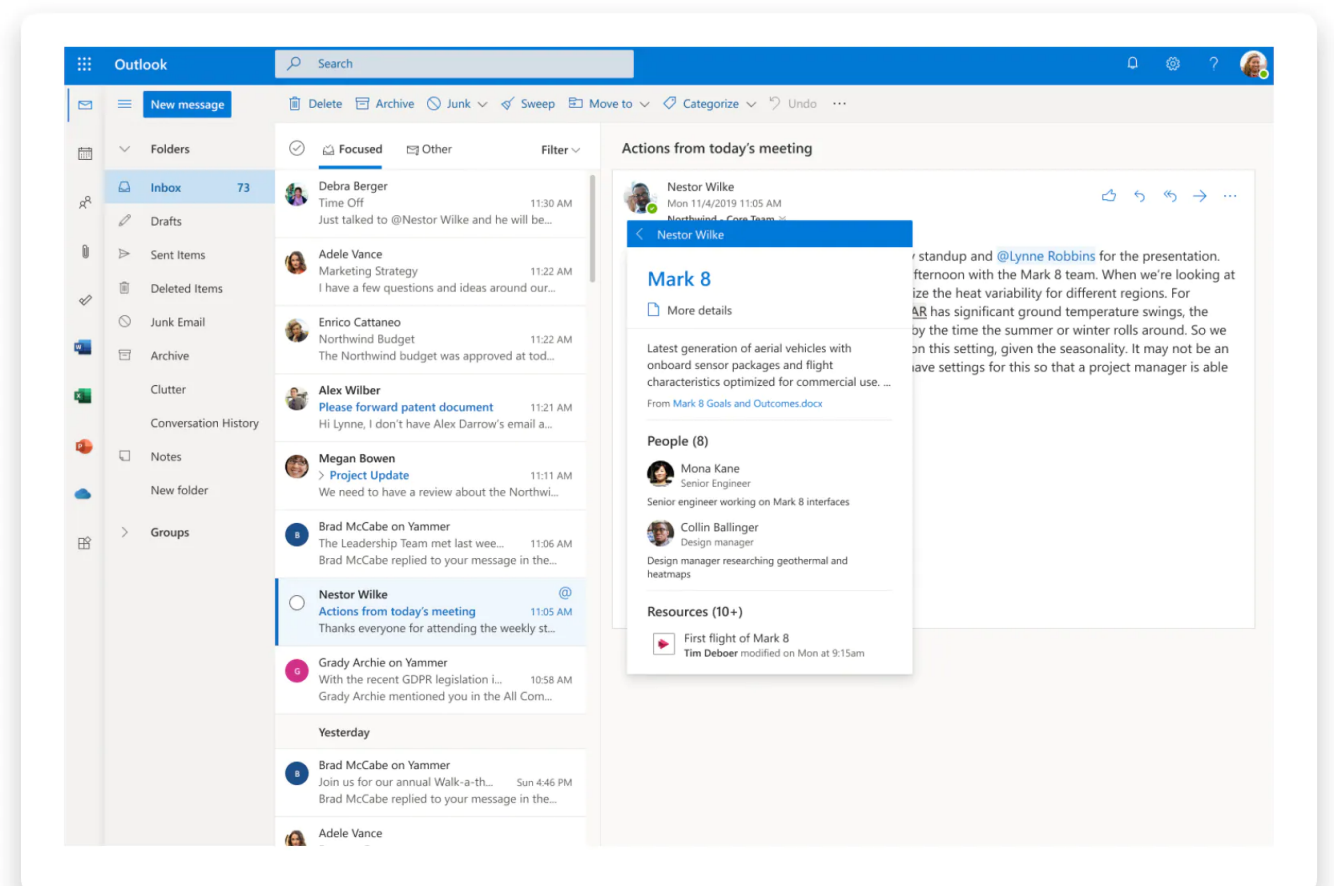
Automatically display topic cards across Microsoft 365 apps to discover knowledge in the context of your work.

Let knowledge find you

Show topic highlights and display topic cards in any Microsoft 365 app.

Find topics anywhere

Give people the knowledge they need anytime, anywhere by using Microsoft Search to discover topics.



Next steps

We are Microsoft Partners and have a great deal of experience in supporting organisations **make the most of their technology**. Our approach is to **focus on the people side of digital transformation**, with the goal of making work easier through new ways of working. We have experience in the Microsoft PowerPlatform and have built solutions with and for some of the **world's most recognisable brands**.

Contact james.mitcham@changingsocial.co.uk to see how you can connect people with knowledge and experts

