

# BRITISH BUSINESS BANK

## ADOPTING SHAREPOINT AT THE BRITISH BUSINESS BANK

The British Business Bank is the government-owned business development bank set up to support smaller businesses.

With security being at the heart of everything the Bank does, they were keen to learn more about the security capabilities of the Office 365; specifically collaborating and storing documents in the Cloud.

We started working with the Bank in March 2020 to help them understand more about how they could work in the Cloud through Office 365.

Shortly after our initial engagement, the UK was forced into lockdown to slow the spread of Coronavirus, and like most office-based employees, all British Business Bank people were sent to work from home.

The British Business Bank team decided to accelerate the roll out of SharePoint and move away from on-premises storage. As a bank, they hold confidential and sensitive customer data, so needed to safely manage the transition to cloud-based storage.

We helped develop a strategy for them to understand how this transition from on-premises to cloud-based storage could be done.

This included a full engagement strategy with senior executives to sell in the merits of SharePoint. We also helped the Bank to implement SharePoint into a small part of the business to ensure this technology could work for the broader Bank at a later date.

We then worked with the project team at the Bank to support this initial small scale roll out of SharePoint. This included running training for User Acceptance testing to help the testers get familiar with the tool.

We also provided communications strategy and collateral for each step of the process so everyone knew what was happening, why and when.

Once we launched SharePoint to this department and successful results were gathered, a plan to roll out SharePoint across the organisation was given the go ahead.

We are now partnering with the Bank to roll out the training and communications across the business for the full migration to SharePoint later this year.

***“We got some really good feedback from the team about the initial roll out of SharePoint and how we managed this with Changing Social. Our team felt supported that there were lots of opportunities for questions, drop-in clinics and webinars. We’ll definitely use this approach again when we migrate the entire Bank to SharePoint.”***

**Programme Manager, Ghazala Khan**



To ensure ongoing adoption success for SharePoint, we have also implemented our Digital Champions on Demand programme and currently recruited over 50 British Business Bank employees to join the programme.

Business Readiness Lead, Sam Payling is responsible for the Digital Champions Community, and said, "This programme will not only provide an ongoing, sustainable support for SharePoint by creating a group of superusers, but it will also create a community ready to support their colleagues adopt our available suite of Office 365 Applications through their Digital Transformation journey.

**"We're excited about how the Digital Champions will really help us embed Office 365".**



At Changing Social, we're adoption and change management experts. Let us use our extensive knowledge of O365, combined with our Microsoft Accredited Partner status, to help you get the most of O365 in your organisation.

**Use our contact information on the right, to arrange a chat today.**

#### CONTACT US

**Email:** [hello@changingsocial.co.uk](mailto:hello@changingsocial.co.uk)

**Tel:** 07871 304 603

**Website:** [www.changingsocial.co.uk](http://www.changingsocial.co.uk)